

**Surat Municipal Corporation
Information Systems Department
ADDENDUM AND CORRIGENDUM-2**

Name of the work: - Bid for Leased Line/MPLS VPN Connectivity [DC-ISD-CSLL-01-2024]

The Bidders are requested to take note of the following changes made in the bid documents, which are to be taken in to account while submitting the bid. They shall be presumed to have done so and submitted the bid accordingly.

- This Addendum and Corrigendum-2 shall be the part of the bid documents.
- All items specified in this Addendum and Corrigendum-2 supersede relevant items to that effect as provided in the original bid documents. All other specifications, terms and conditions of the original bid document shall remain unchanged.
- The queries raised and given by bidders, but the clarifications are not made in this Addendum and Corrigendum-2 shall be considered to remain unchanged as per the terms and conditions mentioned in the original bid documents.
- **The bidders who have already submitted Technical and/or Price bid need to resubmit them.**

Highlighted Colour	What does it indicate?
No highlight	Indicates content as per original RFP document
Highlighted in Green	Indicates amendment as per this Addendum and Corrigendum
Highlighted in Red	Indicates deletion of clause/criteria as per this Addendum and Corrigendum

Bidders shall read and consider following points, which shall be a part of the bid documents.

6. Revised Eligibility Criteria & Indicative list of Documents to be submitted

#	Qualification Criteria	Documentary Proof Required to be submitted
1.	Bidder should be a company registered under Companies Act, 1956 or Companies Act, 2013 should have been operating for the last three years from the date of release of this tender.	Following Documents must be attached. <ul style="list-style-type: none"> – Valid company registration certificate (RC) – Certificate of incorporation/Registration and relevant certificate for change of name (if required) – A memorandum of association (if required)
2.	For Leased Line/MPLS VPN services Bidder must have completed/undertaken the following project(s) having project value / link counts pertaining to Point to Point/Multi Point Leased Line/MPLS VPN connectivity in least 7 years from the date of publishing date.	<ul style="list-style-type: none"> • Copy of work order / Completion certificate/ Contract / performance certificate issued by client clearly specifying Bidders Name, details of Work, Time Period, Date of issue, Amount of Work order value for each respective document.

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#	Qualification Criteria	Documentary Proof Required to be submitted
	<p>Single project of minimum Rs. 2.85 crore value or minimum 800 links</p> <p style="text-align: center;">OR</p> <p>Two orders worth Rs. 1.78 crore value or minimum 500 links each.</p> <p style="text-align: center;">OR</p> <p>Three orders worth Rs. 1.42 crore value or minimum 400 links each.</p> <p>For Internet services</p> <p>Bidder must have completed/undertaken the following project(s) having project value / link counts pertaining to Internet Leased Line connectivity in least 7 years from the date of publishing date.</p> <p>Single project of minimum Rs. 28 lacs value or minimum 1 link of 800 Mbps Bandwidth</p> <p style="text-align: center;">OR</p> <p>Two orders worth Rs. 17.50 Lacs value or 2 links of minimum 500 Mbps each.</p> <p style="text-align: center;">OR</p> <p>Three orders worth Rs. 14 Lacs value or 3 links of minimum 400 Mbps each.</p>	<p>In case of completed or an ongoing project, the project to be considered under this criterion:</p> <ul style="list-style-type: none"> • Must have achieved the respective count in terms of no. of Point to Point/Multi Point Leased Line/MPLS VPN connectivity links installed and commissioned. <p style="text-align: center;">OR</p> <ul style="list-style-type: none"> • Must have achieved the amount w.r.t. Point to Point/Multi Point Leased Line/MPLS VPN links installed & commissioned. Cost of other project components will not be considered. • The Certificate to this effect from the client on client's letter head to be provided.
3.	<p>For Leased Line/MPLS VPN services</p> <p>The bidder should have a valid Unified License (All Services) or Unified Access Service License (UASL) (Service Area-wise) or National Long-Distance License from Govt. of India.</p> <p>For Internet services</p> <p>The bidder should have a valid Unified License (All Services) or Unified Access Service License (UASL) (Service Area-wise) or Class 'A' ISP License from Govt. of India to provide the Internet services.</p> <p>Note</p> <ol style="list-style-type: none"> 1. All Licenses should be valid as on date of submission of the bid 2. The bidder must ensure that the Link/Connectivity/Solution offered is in compliance with the regulations as laid by Government of India in respect of such links/network/ services/ Solution. The undertaking 	<ul style="list-style-type: none"> - Copy of valid Licenses to be submitted - Affidavit as per Section-12, Annexure A <p>(Document must be mentioned clearly with name of bidder, License category (UL/UASL/NLD/ISP A etc.), date of issue and validity clearly mentioned from government of India regulatory authority (DoT/TRAI).</p>

#	Qualification Criteria	Documentary Proof Required to be submitted
	as per section 12 to be submitted in this regard.	
4.	The bidder must have office in Surat with sufficient technical personnel to provide 24x7x365 customer support and must have Network operating Center (NOC) in India. The bidder should have 24x7x365 working single Toll-Free number or dedicated Mobile/Landline number for all the call logging and status update of Complaints of links delivered under this tender.	Detail of Surat Office and NOC with address proof. Details of Toll-Free Number
5.	Bidder should have a minimum average annual turnover of Rs. 15 crores for last three financial years i.e., FY 2020-21, FY 2021-22, FY 2022-23 Note: For a 50% or above subsidiary, parent company average annual turnover would be considered for evaluation purposes.	Copy of the Audited Profit and Loss statement and statutory auditor / CA certificate from a regarding turnover. The certificate should be originally signed or notarized Support letter from parent or group company or group companies and its subsidiaries to be provided
6.	Bidder should have a positive net worth as on 31st March 2023 Note: For a 50% or above subsidiary, parent company net worth will be considered for evaluation purposes.	Certificate from the statutory auditor / CA towards positive net worth of the company Support letter from parent or group company or group companies and its subsidiaries to be provided
7.	Bidder should be registered for GST and Income Tax in India	GST Registration PAN Card
8.	Bidder should not be blacklisted or debarred by any Government / PSU in India at the time of submission of the bid.	Declaration letter by bidder as per format given in the RFP document

Indicative list of Documents to be submitted

#	Qualification/Eligibility Criteria	Documentary Proof Required to be submitted	Instruction for Online Document Submission
1.	Bidder should be a company registered under Companies Act, 1956 or Companies Act, 2013 should have been operating for	Following Documents must be attached. – Valid company registration certificate (RC)	Notarised colour scan copy clearly-displaying stamp, number and name of the notary.

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#	Qualification/Eligibility Criteria	Documentary Proof Required to be submitted	Instruction for Online Document Submission
	the last three years from the date of release of this tender.	<ul style="list-style-type: none"> – Certificate of incorporation/Registration and relevant certificate for change of name (if required) – A memorandum of association (if required) 	
2.	<p>For Leased Line/MPLS VPN services</p> <p>Bidder must have completed/undertaken the following project(s) having project value / link counts pertaining to Point to Point/Multi Point Leased Line/MPLS VPN connectivity in least 7 years from the date of publishing date.</p> <p>Single project of minimum Rs. 2.85 crore value or minimum 800 links</p> <p style="text-align: center;">OR</p> <p>Two orders worth Rs. 1.78 crore value or minimum 500 links each.</p> <p style="text-align: center;">OR</p> <p>Three orders worth Rs. 1.42 crore value or minimum 400 links each.</p> <p>For Internet services</p> <p>Bidder must have completed/undertaken the following project(s) having project value / link counts pertaining to Internet Leased Line connectivity in least 7 years from the date of publishing date.</p>	<ul style="list-style-type: none"> • Copy of work order / Completion certificate/ Contract / performance certificate issued by client clearly specifying Bidders Name, details of Work, Time Period, Date of issue, Amount of Work order value for each respective document. <p>In case of completed or an ongoing project, the project to be considered under this criterion:</p> <ul style="list-style-type: none"> • Must have achieved the respective count in terms of no. of Point to Point/Multi Point Leased Line/MPLS VPN connectivity links installed and commissioned. <p style="text-align: center;">OR</p> <ul style="list-style-type: none"> • Must have achieved the amount w.r.t. Point to Point/Multi Point Leased Line/MPLS VPN links installed & commissioned. Cost of other project components will not be considered. • The Certificate to this effect from the client on client's letter head to be provided. 	Notarised colour scan copy clearly-displaying stamp, number and name of the notary.

#	Qualification/Eligibility Criteria	Documentary Proof Required to be submitted	Instruction for Online Document Submission
	<p>Single project of minimum Rs. 28 lacs value or minimum 1 link of 800 Mbps Bandwidth</p> <p style="text-align: center;">OR</p> <p>Two orders worth Rs. 17.50 Lacs value or 2 links of minimum 500 Mbps each.</p> <p style="text-align: center;">OR</p> <p>Three orders worth Rs. 14 Lacs value or 3 links of minimum 400 Mbps each.</p>		
3.	<p>For Leased Line/MPLS VPN services The bidder should have a valid Unified License (All Services) or Unified Access Service License (UASL) (Service Area-wise) or National Long-Distance License from Govt. of India.</p> <p>For Internet services The bidder should have a valid Unified License (All Services) or Unified Access Service License (UASL) (Service Area-wise) or Class 'A' ISP License from Govt. of India to provide the Internet services.</p> <p>Note</p> <p>3. All Licenses should be valid as on date of submission of the bid</p> <p>4. The bidder must ensure that the Link/Connectivity/Solution offered is in compliance with the regulations as laid by Government of India in respect of such links/network/ services/ Solution. The undertaking as per section 12 to be submitted in this regard.</p>	<p>- Copy of valid Licenses to be submitted</p> <p>- Affidavit as per Section-12, Annexure A</p> <p>(Document must be mentioned clearly with name of bidder, License category (UL/UASL/NLD/ISP A etc.), date of issue and validity clearly mentioned from government of India regulatory authority (DoT/TRAI).</p>	<p>Notarised colour scan copy clearly-displaying stamp, number and name of the notary.</p>

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#	Qualification/Eligibility Criteria	Documentary Proof Required to be submitted	Instruction for Online Document Submission
4.	The bidder must have office in Surat with sufficient technical personnel to provide 24x7x 365 customer support and must have Network operating Center (NOC) in India. The bidder should have 24x7x365 working single Toll-Free number or dedicated Mobile/Landline number for all the call logging and status update of Complaints of links delivered under this tender.	Detail of Surat Office and NOC with address proof. Details of Toll-Free Number	Colour scan copy of Annexure & other required documents, which is duly signed & stamped by authorized signatory. Notarised colour scan copy of supporting documents clearly displaying stamp, number and name of the notary.
5.	Bidder should have a minimum average annual turnover of Rs. 15 crores for last three financial years i.e., FY 2020-21, FY 2021-22, FY 2022-23 Note: For a 50% or above subsidiary, parent company average annual turnover would be considered for evaluation purposes.	Copy of the Audited Profit and Loss statement and statutory auditor / CA certificate from a regarding turnover. The certificate should be originally signed or notarized Support letter from parent or group company or group companies and its subsidiaries to be provided	Notarised colour scan copy clearly-displaying stamp, number and name of the notary
6.	Bidder should have a positive net worth as on 31st March 2023 Note: For a 50% or above subsidiary, parent company net worth will be considered for evaluation purposes.	Certificate from the statutory auditor / CA towards positive net worth of the company Support letter from parent or group company or group companies and its subsidiaries to be provided	Notarised colour scan copy clearly-displaying stamp, number and name of the notary
7.	Bidder should be registered for GST and Income Tax in India	GST Registration PAN Card	Notarised colour scan copy of supporting documents clearly displaying stamp, number and name of the notary.
8.	Bidder should not be blacklisted or debarred by any Government / PSU in India at the time of submission of the bid.	Declaration letter by bidder as per format given in the RFP document	Colour scan copy of Annexure, which is duly signed & stamped by authorized signatory.

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#	Qualification/Eligibility Criteria	Documentary Proof Required to be submitted	Instruction for Online Document Submission
9.	Tender (Bid) Fee		Colour scan copy of document. Physical copy to be submitted
10.	EMD		Colour scan copy of document. Physical copy to be submitted
11.	Affidavit as per Annexure-A on Non-Judicial Stamp paper of Rs. 300/-.		Colour scan copy of document. Physical copy to be submitted
12.	Solvency certificate.		Notarized colour scan copy of supporting documents clearly displaying stamp, number and name of the notary.
13.	Bidder's Authorization Letter (mandatory in case tender signatory is other than Owner/Partner/MD/ Director/Company Secretary)		Colour scan copy of Annexure & other required documents, which is duly signed & stamped by authorized signatory. Notarized colour scan copy of supporting documents clearly displaying stamp, number and name of the notary.
14.	Addendum & Corrigendum		Colour scan copy of Addenda & Corrigenda, which is duly signed & stamped by authorized signatory.
15.	any other document not mentioned above but required to be attached as per the tender requirement		Colour scan copy of Annexure & other required documents, which is duly

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#	Qualification/Eligibility Criteria	Documentary Proof Required to be submitted	Instruction for Online Document Submission
			<p>signed & stamped by authorized signatory.</p> <p>Notarized colour scan copy of supporting documents clearly displaying stamp, number and name of the notary.</p>

#	Tender Reference	Existing Clause	Amended / New Clause
1.	Section 8- Scope of Work Clause No 8.20	<p>For locations where the required bandwidth exceeds 10 Mbps, the last mile connection must be provided through underground fiber media. However, in exceptional cases, the requirement may be relaxed by the SMC, allowing the bidder to use Wireless/RF media. This exception applies if there are feasibility issues or if the locations are far from the existing fiber reach of the bidder. In such cases, considering the criticality of the location and connectivity, if bidder is not able to provide bandwidth mentioned/ordered fully than the bidder must provide a guaranteed bandwidth of at least 80% of the ordered bandwidth. These links will be eligible for 80% of the original billing value until they are delivered as per requirement specified or able to fulfill the 100% bandwidth as per tender requirements.</p>	<p>For locations where the required bandwidth exceeds 10 Mbps, the last mile connection must be provided through underground fiber media. However, in exceptional cases, the requirement may be relaxed by the SMC, allowing the bidder to use Wireless/RF media. This exception applies if there are feasibility issues or if the locations are far from the existing fiber reach of the bidder. In such cases, considering the criticality of the location and connectivity, if bidder is not able to provide bandwidth mentioned/ordered fully than the bidder must provide a guaranteed bandwidth of at least 80% of the ordered bandwidth. These links will be eligible for 80% of the original billing value until they are delivered as per requirement specified or able to fulfil the 100% bandwidth as per tender requirements.</p> <p>For Locations where the required bandwidth exceeds 10 Mbps and locations details/address are currently not specified under the tender (Section 11. Tentative Locations List), the selected bidder can offer the connectivity on RF medium for a maximum period of six month from the date of confirmation of delivery by SMC. Such link(s) must be provisioned through underground fiber media within a maximum period of six month from the date of confirmation of delivery by SMC,</p>

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			failure to which such links will be subject to leavy of penalty at 0.2% of the yearly value or annual charges for a particular link for each day of delay.
2.	Section 8- Scope of Work Clause No 8.17.10	Moreover, SMC may extend the MPLS/ Leased Line network to various 3rd party data center (State Govt. or Central Govt.) where SMC applications may be hosted. The bidder to take note of this requirement while designing the network.	This clause stands deleted.

Place :

Signature of Authorized Person

Date :

Designation :

Company stamp :

Name :

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